



Federal Student Aid (FSA) Enterprise Portal – Release 1

Disaster Recovery/Continuity of Operations Plan

Table of Contents

1. INTRODUCTION	3
1.1. DEFINITION OF A DISASTER	3
1.2. ENTERPRISE PORTAL CONTACTS LIST.....	3
2. APPENDIX A – TECHNICAL COMPONENTS	4

1. INTRODUCTION

This document defines the Disaster Recovery Plan for the Enterprise Portal (Students and Financial Partners) Release 1.0.

The plan outlines the recovery procedures and corresponding resources necessary to operate in disaster mode and to restore operations to their normal levels.

1.1. DEFINITION OF A DISASTER

Generally, a disaster is an unplanned event that requires the immediate re-deployment of limited resources. Examples of such events are equipment failure, a power outage or extreme weather conditions. Equally as dangerous are human error, sabotage and environmental contamination. Human error can result in the deletion of files or failed backups. Intentional destruction through sabotage can be significant if the saboteurs know the details of the disaster recovery plan.

1.2. Enterprise Portal Contacts

In the case of architecture and application failure, call the Enterprise Portal team. The table below lists the Enterprise Portal contacts.

NAME	POSITION	OFFICE TEL #	HOME TEL #	Beeper #	Pin #
ITA Services On-Call Pager				8775788795 @skytel.com	
				8776816225 @skytel.com	
				877665213@ skytel.com	
Application Services On- Call Pager				877-579- 8803	
				Pager on order	
Chris Lawson	Application Dev Lead	202-377-4044		Cell: 678- 592-8474	
Matt Wilson	Application Primary Manager	202-377-3072	214-368- 9942	Cell: 214- 924-6342	

2. APPENDIX A: TECHNICAL COMPONENTS

Listed below are the individual network and hardware components for the Enterprise Portal (Students and Financial Partners).

COMPONENT	PRODUCT
Network Dispatcher	Sun E3500 - SU22E4
Network Dispatcher	Sun E3500 - SU22E3
Web Server	Sun E3500 - SU35E10
Web Server	Sun E3500 - SU35E12
Application Server	Sun E3500 - SU35E9
Application Server	Sun E3500 - SU35E13
Interwoven	Sun E3500 - SU35E1
Autonomy	Sun E3500 - SU35E7
Autonomy Failover	Sun E3500 - SU35E15
Oracle 8i	HPV2

Listed below are the individual software components for the Enterprise Portal (Students and Financial Partners).

COMPONENT	Version
Operating System	Sun Solaris - v. 2.6
Compilers	Visual Age for Java Enterprise Edition - v. 3.5.3
Internet Server	IBM HTTP Server - v. 1.3.12.2
Database	Oracle 8i - v. 8.1.6
Application Server	WebSphere Application Server Advanced Edition - v. 3.5.3
Search Engine	Autonomy Knowledge Server - v. 2.1